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# **Booking Conditions**

# IMPORTANT – Please read before making a booking

## Tourers and Tents

- Bookings commence at 12.00 noon on the day of arrival and cease at 10.00 am on the day of departure.
- Touring units may not be sited or occupied until booked in.
- No pitching after 8.00 pm without prior agreement.
- At least a 3 metre gap must be left between your tent/tourer and the neighbouring boundaries.
- Hook-ups: The Company cannot accept responsibility for any accident or damage arising from the use of unsuitable electrical equipment. Customers pitching on an electrical hook-up without permission will be charged accordingly and may be requested to move.
- Early Arrivals. If your pitch is occupied, please note there is NO holding area for early arrivals. If your pitch is vacant, a charge will be made for early occupation.
- We only permit breathable groundsheets on our pitches.
- A gazebo is only permitted where it fits within the boundaries of a numbered pitch.
- We regret that private generators are not permitted.
- No vans, commercial vehicles or pick-ups are permitted on site.

# All Bookings

- A booking is a contract and the first person named on the booking is responsible for the total price of the accommodation or pitch.
- A 20% non-refundable deposit is payable at the time of booking.
- The balance is payable at least seven days before your stay commences. We reserve the right to re-let if payment has not been received by the due date.
- Refunds will not be given for reasons beyond the control of the Park, e.g. bad weather or equipment failure.
- If the booking is cancelled less than 3 days before arrival then a charge equal to the full booking amount will be made.
- In the event of a no show or booking reduction (after arrival date) the full cost of the booking is charged.
- We recommend that you take out Holiday Insurance to protect you in the event that you are unable to take your holiday.

### Park Rules

- Pedestrian priority on all Park roads. Drivers and cyclists to keep to walking speed. Drivers must hold a current driving licence and be covered by insurance. For safety reasons roller skates, roller blades and skateboards are not allowed anywhere on the Park.
- Toilets are open 24 hours a day. Young children must be accompanied by a responsible adult.
- Noise. Please show consideration to your neighbours and keep noise down particularly between 11.00 pm and 7.30 am.
- Rubbish and recycling facilities are provided within easy reach of all units. Please recycle to help reduce waste. Help to keep the Park immaculate by keeping your pitch clean and tidy. Doggy litter bins are also provided.
- Notices, signs and directions posted in the Park must be observed.

### Dogs

- The Management reserves the right to refuse admission to, or eject from the Park, any dog which it considers inappropriate as a family pet.
- Dogs must be kept on leads (not exceeding 2 metres) at all times on the Park. (Should accidents happen, please clear up).

Mythe Farm Caravan Park, Mythe Farm, Pinwall Lane, Sheepy Magna, Atherstone, Warwickshire, CV9 3PF www.mythefarm.co.uk hello@mythefarm.co.uk



- DO NOT leave dogs unattended at any time.
- Keep to the allocated paths for exercising dogs.
- Dogs are only permitted in the areas and routes shown on the site plan.
- Do not leave dogs unattended.
- Maximum of two dogs allowed.
- No other pets are permitted.

#### General

- Sorry no single sex groups or unsupervised young groups. Mythe Farm is a family park and bookings are only accepted from couples or families.
- Only one family group per pitch.
- No Group
- Bookings.
- Should the Company have to cancel a booking for any reason whatsoever the liability of the Company will be limited to a refund of the monies paid.
- NO Supermarket deliveries are permitted on Park.
- The Company and its employees accept no liability for loss or damage to persons or property about the Park, nor for any equipment or facilities which may be temporarily out of use.
- Any person in breach of our Booking Conditions and Bye-laws, plus any person causing offence to other guests may, at the discretion of the Park Management, be asked to leave immediately.
- No refund will be given.
- Gates are locked to vehicles between midnight and 7.00 am.
- Barbecues in a proper container are permitted on the Park. No open fires. Please do not put disposable BBQs on the grass.
- Cars. Only one extra car (including day visitors) per booking. Extra cars on touring pitches must comply with pitching rules i.e. all equipment must fit side-by side on pitch. All visitors will be charged the daily 'extra car' rate for touring customers.